

San Francisco IHSS Public Authority 832 Folsom Street, 9<sup>th</sup> Floor San Francisco, CA 94107-1123

Phone: 415-243-4477 / Fax: 415-243-4407

JOB TITLE: Mentor

**REPORTS TO: Mentorship Service** 

Coordinator

**STATUS: Temporary Part-time** 

## **GENERAL SUMMARY**

The Public Authority Mentorship program exists to assist Consumers of In-Home Support Services (IHSS) effectively access and manage the services needed to become or maintain their independence.

## **DUTIES AND RESPONSIBILITIES**

- 1. Train IHSS consumers on how to find and manage Care Providers
- 2. Serve in a one-on-one basis to provide coaching, follow-up, and support for a Consumer
- 3. Be able to share his or her experiences or expertise in navigating IHSS
- 4. Have the confidence and willingness to help another person achieve independent living, while at the same time allowing that person to make his or her own choices
- 5. Participate in outreach opportunities
- 6. Be able to maintain Consumer's information confidential.

## SKILLS AND QUALIFICATIONS

- Ability to obtain Fingerprint clearance with DOJ.
- Willing to serve consumers in all neighborhoods of San Francisco
- Ability to navigate and travel to/from PA office and within reasonable distances within San Francisco.
- Must be fluent in English with basic ability to read and write.
- Good communication skills: the ability to listen, understand, question, clarify and give constructive feedback.
- Understand and has self-awareness of personal limitations
- Have experience in any of the following arenas: Transitioning from institutional living settings to community living; Living independently in the community; Be a present or past IHSS Consumer; Working as an IHSS Provider
- Available a minimum of two, 4-hour shifts per week
- Available to attend monthly meeting and quarterly training sessions that occurs 3rd Monday of every month
- Has access to active phone and can be contacted
- Open to be trained to use technology
- Bilingual/bicultural skills (oral and written fluency in English and Chinese/Spanish preferred).
- Ability to complete CPR and First Aid training and maintain certification
- Current or former IHSS Consumer (preferred)



## EQUAL EMPLOYMENT OPPORTUNITY STATEMENT

The San Francisco In-Home Supportive Services Public Authority is an Equal Opportunity employer. We actively seek applications from people with disabilities, seniors, women, and people of color.